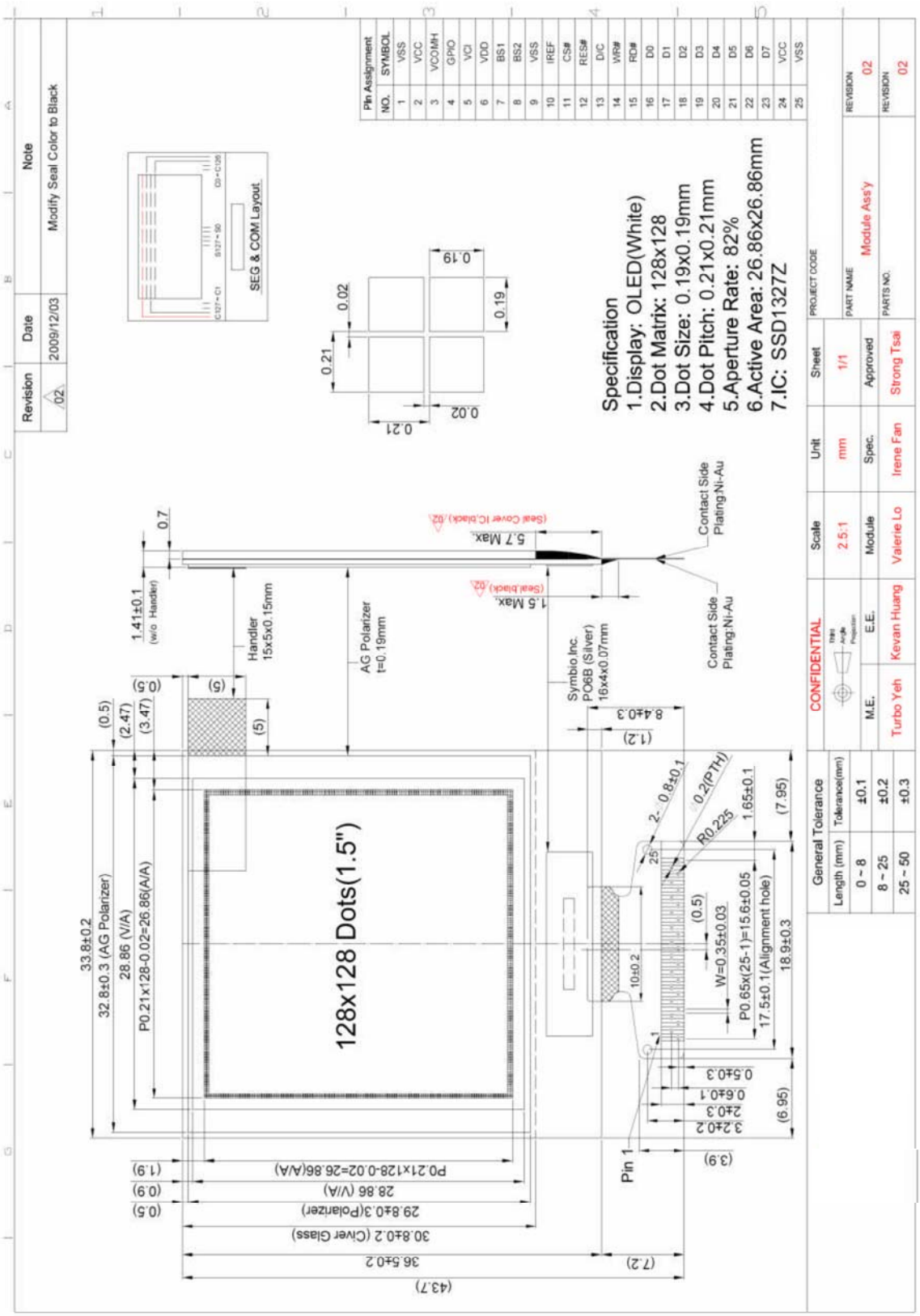10. EXTERNAL DIMENSION